

PRESS RELEASE



MEDIA CONTACT:

Sharon Fung
sharon.fung@cigna.com
Senior Corporate Communications
Manager

Angel Tang
angel.tang@cigna.com
Corporate Communications Manager

Cigna Healthcare Hong Kong Takes Cigna VHIS Series – Flexi Plan (Superior) to the Next Level with Upgraded Offerings for New and Existing Customers

Customers to enjoy new features including accidental emergency dental and emergency outpatient treatment benefits

HONG KONG, 3 July 2023 – Cigna Healthcare Hong Kong today announced the launch of its upgraded Cigna Voluntary Health Insurance Scheme (VHIS) Series - Flexi Plan (Superior), which provides new cover for accidental emergency dental and outpatient treatment benefits, giving customers greater protection not only for inpatient setting but also for acute outpatient treatment for accidental emergency situations to meet their evolving needs.

“As a health service provider, we have an important role to play to help reduce the pressure on the stretched public health system in Hong Kong,” said Jonathan Spiers, Chief Executive Officer of Cigna Healthcare Hong Kong. “Our revamped Flexi Plan (Superior) addresses this issue by going beyond other VHIS plans in the market with more comprehensive yet affordable medical benefits. This underscores Cigna Healthcare’s commitment to improve the health and vitality of the people we serve by meeting more of their health needs.”

Cigna Healthcare Hong Kong’s VHIS Series has been designed to provide customers with enhanced medical protection at an affordable premium since it was first launched in 2019. It has been widely acclaimed and recognized as customers’ preferred choice in the market. In particular, the Flexi Plan (Superior) has been accredited by 10Life and was awarded a 10/10 Coverage Score and 5 Star Rating earlier this year.

While the original Flexi Plan (Superior) has been well received by customers, the new upgrades are specially designed to offer greater protection and more extensive coverage to meet people’s evolving medical needs and enhance their customer experience. Enhanced benefits and key features of the upgraded Flexi Plan (Superior) include:

1. Removal of maximum number of days per policy year limit of key inpatient benefits

The maximum number of days per policy limit will be removed for key inpatient benefits, including room and board, attending doctor’s visit fee and intensive care.

2. New companion bed benefit

Expenses charged for an extra bed for an individual who accompanies the insured person in hospital during his/her confinement will be covered with no dollar limit.

3. New accidental emergency outpatient treatment benefit

If the insured person undergoes emergency treatment of an injury in the outpatient department of a hospital, eligible expenses charged on such emergency treatment within 24 hours after the accident resulting in such injury will be covered with no dollar limit.

4. New accidental emergency dental treatment benefit

If the insured person undergoes emergency treatment which is necessitated by an injury to sound natural teeth (including consultation, staunch bleeding, tooth extraction, root canals and x-ray) in a legally registered dental clinic or a hospital, expenses charged by a registered dentist, a registered medical practitioner or a hospital on such emergency treatment within 2 weeks after the accident resulting in such injury will be covered with no dollar limit.

Similar new benefits will also apply to Cigna VHIS Series - Flexi Plan (SMM). To celebrate Cigna Healthcare Hong Kong's 90th anniversary, we will be launching a series of promotions. Customers who enrol in the upgraded Cigna VHIS Series - Flexi Plan (Superior) will also be able to enjoy up to 6 months premium refund. They are also eligible for tax deductions on premium paid. Please visit Cigna Healthcare Hong Kong's webpage to learn more about the upgraded features and any promotional offers:

<https://www.cigna.com.hk/en/our-insurance-solutions/vhis/>

-Ends-

About Cigna Healthcare Hong Kong

Cigna Healthcare is a health benefits provider that advocates for better health through every stage of life. We guide our customers through the health care system, empowering them with the information and insight they need to make the best choices for improving their health and vitality.

Founded in 1933, our Hong Kong operation provides comprehensive health and wellness solutions to employers, employees and individual customers. Leveraging on our extensive global healthcare network, we provide group medical benefits that are suitable for international companies with a worldwide workforce, as well as tailored and packaged group medical insurance plans to local small and medium-sized enterprises that fit specific needs of the company and its employees. For individual customers, we also offer a full suite of health insurance plans that cater to consumers' diverse needs. For more details, please visit www.cigna.com.hk.