



# Media Alert

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## **Cigna Hong Kong Wins Two Awards at the Hong Kong Insurance Awards 2020**

*Highlights its outstanding achievements to support Hong Kong residents during the COVID-19 pandemic*

**Hong Kong – November 4, 2020** Cigna Corporation's (NYSE:CI) Hong Kong business has been named a top-three finalist in The Hong Kong Insurance Awards in recognition of its service excellence and product innovations. These recognitions include the "Outstanding Claims Management Award" and "Outstanding Initiative on Community Health Crisis Award - General Insurance".

Jointly organized by The Hong Kong Federation of Insurers and South China Morning Post, the Hong Kong Insurance Awards recognizes the pinnacle of achievement and honours the outstanding accomplishment of companies, teams and individual practitioners in the insurance industry.

Commenting on the achievements, Julian Mengual, Chief Executive Officer, South East Asia & Regional Health Solutions at Cigna, said: "These recognitions are a testament to our success in bringing personally relevant services to customers who face critical medical conditions, and driving continued excellence in product innovation to help the Hong Kong community overcome the challenges they face during the pandemic. At Cigna, we believe in building and maintaining the trust of our customers by providing timely advice and access to affordable, high quality care, when and wherever they need it."

The care managers at Cigna Hong Kong's in-house Health, Wellness and Clinical Services Team provide our customers with professional advice and support on treatment and claims management. To support patients with cancer or other chronic diseases, we innovated the first-in-market 'Cancer and Chronic Diseases Care Program At Home' to give cancer patients the option to receive chemotherapy in the comfort of their own home, thereby reducing their risk of exposure to COVID-19 while accessing life-saving medical treatments.

Earlier this year, we took a further step in the community on the fight against COVID-19, and rolled out the 'Free Cigna COVID-19 Income Protection' plan, to support Hong Kong residents with three monthly cash payments to ease their financial burdens when they are diagnosed with COVID-19. In addition to the free income protection plan, we tailored a series of additional benefits and special coverage measures to better support our customers during this challenging time.

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**Cigna Worldwide Life Insurance Company Limited & Cigna Worldwide General Insurance Company Limited (Cigna Hong Kong)**

Since 1933, Cigna Hong Kong has been offering insurance solutions at the right place and the right time, providing advice to customers throughout the different stages of their life journeys. Cigna delivers comprehensive health and wellness solutions to employers, employees and individual customers. Leveraging an extensive global healthcare network, Cigna provides group medical benefits that are suitable for international companies with a worldwide workforce, but also offers tailored and packaged group medical insurance plans to local small and medium-sized enterprises that fit specific needs of the company and its employees. For individual customers, Cigna offers a full suite of health insurance products that caters to consumers' diverse needs. For more details, please visit [www.cigna.com.hk](http://www.cigna.com.hk).